



FOOD INTOLERANCES & ALLERGENS

If you have a food allergy or intolerance, before ordering please ask us about allergens in our food. Please do this every time you order, as allergen information may change.

The mandatory allergens are: cereals containing gluten, crustaceans, eggs, fish, peanuts, soya, milk, nuts, celery, mustard, sesame seeds, sulphur dioxide & sulphates, lupin, mollusc.

Some ingredients come from factories where other allergens are present and therefore our dishes may contain traces of any of the 14 allergens. Different foods are cooked in our fryers and there may be traces of any of the 14 allergens in the oil. If this may trigger an allergy, we advise customers not to order any fried foods.

Despite great care being taken by our suppliers, our boneless menu items may still contain bones.

Our spicy sauces are made using a blend of spices which may contain spice husks and seed pods.

At FoodFelo's, all of our fresh chicken is pre-marinated to ensure maximum flavour and tenderness.

As a result, even if you order plain chicken, it may still carry a mild level of spice due to the marinade.

Items from our Vegetarian Collection menu are cooked and prepared alongside our chicken and meat products, so we cannot guarantee that vegetarian items will not come into contact with chicken and meat products.

As our kitchens are small, and a large number of different dishes are handled in them throughout the day we cannot guarantee that any of our dishes are free of any of the fourteen mandatory allergens.

ORDERING

FoodFelo is a business where all of our stores are owned and operated by independent. This means our franchisees are independently responsible for their own legal and regulatory compliance.

When you place an order online, by phone, in store or through our FoodFelo's App, your order is fulfilled by the local Platform you have chosen, we accept orders online or through the FoodFelo's App.

Thank You!!